

Mark Serwotka discussing Universal Credit on C4 Dispatches

04 May 2018

Our general secretary Mark Serwotka will be appearing on the Dispatches programme [“Britain’s Benefits Crisis”](#) on Monday May 7th 8pm Channel 4.

The roll out of Universal Credit (UC) has been a disaster for people on benefits. It is driven by the government’s choice to cut public services and is inflicting misery on those who need a supportive benefits system.

We have consistently made representations to DWP about the level of stress existing across Universal Credit Service Centres and, increasingly now, in the jobcentres, where staff are also being used to clear UC tasks. Despite this, DWP has refused to work with PCS.

Our members in DWP are under huge pressure and are suffering due to the chaotic reforms taking place, job cuts and the closure of offices.

They are fully aware of the devastating effects of this policy on the most vulnerable members of society which is why our union is calling for the roll out to be suspended immediately.

Please tune into the programme and if you are on [Twitter](#), follow our live updates during the programme at [@pcs union](#)